

Newsletter February 2018

The Key to SAFER communities Email us on safer@wyjs.org.uk to sign up to this scam update.

**SAFER NOMINATED FOR FORCE AWARD!** SAFER have been recognised for their joint work with West Yorkshire Fire Service and have received the Head of Department Commendation from West Yorkshire Police.

## **STOPLOANSHNRKS** Intervention . Support . Education

**Stop Loan Sharks** investigate, prosecute and put loan sharks in prison. They are the only organisation in England who have the power to stop loan sharks and illegal money lenders.

You can call the team on **0300 555 2222** to report a potential loan shark. The hotline is available 24/7.

You do not have to give your name if you don't feel safe to do so.

Since 2004, they have helped over 25,000 people safely away from loan sharks.



# TalkTalk Microsoft Sky Computer Virus Scam to gain

## remote access to your computer

- The scammer may try to talk you into buying unnecessary software to 'fix' the computer, or they may ask you for your personal details and bank details.
- They will be very persistent and may become abusive if you don't do what they ask.
- By requesting remote access to your computer, the scammer may be able to scan your files for personal information/ bank account details.
- Alternatively by giving remote access, scammers may put a virus onto your computereffectively holding it 'ransom' until you pay to unlock it.

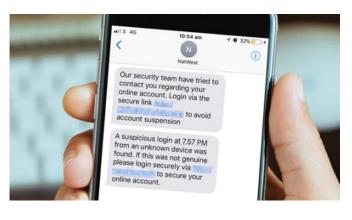
# Romance Scams



- Avoid giving away too many personal details when dating online. Revealing your full name, date of birth and home address may lead to your identity being stolen.
- Never send or receive money or give away your bank details to someone you've only met online, no matter how much you trust them or believe their story.
- Pick a reputable dating website and use the site's messaging service. Although its important to realise that scammers may also be on legitimate dating sites.
- You can check if images have been stolen from an actor or model by using the 'Reverse Image' search on google, this can find photos that have been taken from somewhere else.

#### Investment Scams- Binary Options Fraud

Called 'Binary' because there can be only two outcomes – win or lose. You bet on whether the price of something will rise or fall below a certain amount - if it is correct, you win and get paid. If not, you lose all of the money you originally invested. Scammers typically promise high returns and use images of luxury items, to entice people to invest in their scams. After someone has invested, they distort prices on their website, tie people in with extreme pay-out clauses and even close customer accounts, refusing to pay back their money. This call comes as the regulator reveals that last year investors lost £87,410 per day to binary options fraud.



## NatWest Text Scam

Fraudsters are using software that appears as if it's come from NatWest, adding it to any existing message threads on the recipient's phone. If you already bank with NatWest and had a legitimate message from them in the past this could easily catch you out. It seems to be targeting individuals regardless of whether they are customers of NatWest or not.





Under 25's are six times more likely to trust an investment offer made via social media. Online overtakes phone as most common contact method for investment fraudsters

#### IF IT SOUNDS TOO GOOD TO BE TRUE...

Sainsbury's FAKE EMAIL VOUCHER SCAM

Don't **assume** an email is from the company who they say they are from.

Check the sender's email address. They may use an address that looks similar to the brand they're impersonating.

Never click the link on the email attachment, and do not enter your personal details via the link. Scammers are **Phishing** for information.

## Spot the Warning Signs

Someone you know might be a victim

- High volume of scam mail
- Not paying bills or buying food
- Increased isolation from friends/family
- Receiving high volume of phone calls
- Unfinished work in the property/garden
- Embarrassment when talking about money
- Or living conditions
- Hoarding large quantities of 'worthless' goods
  - **0113 393 9910**
  - safer@wyjs.org.uk
  - www.facebook.com/SAFERProject
  - www.twitter.com/wytradstandards